



**बिहार राज्य कार्यालय**  
**Bihar State Office**

इंडियन ऑयल कॉर्पोरेशन लिमिटेड  
(विपणन प्रभाग)  
बिहार राज्य कार्यालय  
इंडियन ऑयल भवन, प्लॉट नं.-ए-6  
पाटलिपुत्र औद्योगिक क्षेत्र, पटना-800013 (बिहार)  
दूरभाष नं.- 0612-2201088  
**Indian Oil Corporation Limited**  
(Marketing Division)  
**BIHAR STATE OFFICE**  
Indian Oil Bhavan, Plot No- A-6  
Patliputra Industrial Area, Patna – 800013 (Bihar)  
Tel. No. : 0612-2201088



By Registered Post / Online

Ref: BSO/LPG/RTI/6195

Date: 16 / 05 / 2025

Shri Samrat Singh  
E/02/508,  
Near Hanuman Mandir  
Dhanbad, Pin-828105 (Jharkhand)  
(9525173688)

Sub: Information under Right to Information Act 2005

Sir,

We write with reference to your application IOCLD/R/E/25/00829 dated 12.04.2025 (received on 15.04.2025) where you have sought information regarding "compensation and benefits due to the sad demise of Mr. Anant Lal Singh". We furnish below our response to the queries under the RTI act related to the above:

**Query-1: Compensation Details:**

What compensation, if any, is provided by IOCL to the families of contract laborers who pass away due to accidents occurring during or after duty hours?

Reply-1: The Corporation's actions are guided by the Contract Labour Welfare Policy framed for contract labour engaged by contractors under the purview of the Contract Labour (Regulation and Abolition) Act, 1970. As the contract labour is engaged by an independent contractor and is not directly employed by IOCL, any compensation-related matter arising from such employment is to be dealt with by the concerned contractor, in accordance with applicable statutory provisions and contractual terms. Hence this information cannot be provided by IOCL.

**Query-2: Gratuity and Other Benefits:**

Is the family of a contract laborer with 20 years of continuous service eligible for gratuity or any other terminal benefits? If so, please provide details of the benefits and the procedure to claim them.

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Reply-2: Contract labours are engaged through a contractor and are not directly employed by IOCL. Hence, entitlement to gratuity or other terminal benefits, if any, would be governed by the terms of employment with the contractor.

**Query-3: Employment Records:**

A copy of my father's employment records, including the duration of his service, nature of employment, and any records of commendation or disciplinary actions.

Reply-3: As Late Mr. Anant Lal Singh was engaged by a contractor and was not directly employed by IOCL. This information is not maintained by IOCL. Hence this information cannot be provided by IOCL.

**Query-4: Procedure for Claims:**

Detailed procedure and required documentation for the family to claim any compensation, gratuity, or other benefits due to the demise of a contract laborer.

Reply-4: Since Contract labours are engaged by a contractor and are not directly employed by IOCL, all claims pertaining to compensation, gratuity, or other terminal benefits is the responsibility of the contractor in accordance with statutory provisions. This information is not maintained by IOCL. Hence this information cannot be provided by IOCL.

**Query-5: Contact Details:**

Contact information of the officer or department responsible for handling such claims at IOCL Balidhi, Bokaro.

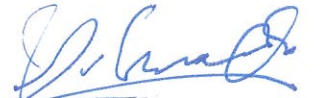
Reply-5: Since Contract labours are engaged by a contractor and are not directly employed by IOCL, handling of all claims of the contract labours are the responsibility of the contractor in accordance with statutory provisions.

Details of Appellate Authority is as under, and timeline is within 30 days from the receipt of this letter.

Sri Sanjeev Kumar Choudhary,  
First Appellate Authority  
Executive Director & State Head,  
Bihar State Office  
Indian Oil Corporation Limited (MD),  
Indian Oil Bhawan,  
Plot No A-6, Patliputra Industrial Area, Patna-800013

Thanking you.

Yours faithfully,  
For Indian Oil Corporation Limited



(Saurabh Chandra)  
Central Public Information Officer  
Bihar State Office

सौरभ चन्द्रा/SAURABH CHANDRA  
मुख्य महाप्रबंधक एल०पी०जी०/ Chief General Manager(L.P.G.)  
बिहार राज्य कार्यालय/BIHAR STATE OFFICE  
इंडियन ऑयल कॉर्पोरेशन लिमिटेड (वि० प्र०)  
INDIAN OIL CORPORATION LTD. (M.D.)  
इंडियन ऑयल भवन, प्लॉट नं०-ए-6 पटलिपुत्र औद्योगिक क्षेत्र, पटना-800013(बिहार)  
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